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## **Notice Informing Individuals About Nondiscrimination and Accessibility:**

### Discrimination is Against the Law

Citigroup Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Citigroup Inc. does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Citigroup Inc.:

Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats).

Provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters
- Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Citi Global Benefits Department through the Citi Benefits Center via ConnectOne at 1 (800) 881-3938 (or call the Telecommunications Relay Service at 711 and then call ConnectOne).

If you believe that Citigroup Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Citigroup Inc., Citi Global Benefits Department, 388 Greenwich Street 15th Floor New York, NY 10013, Phone: Contact Citi Benefits Center via ConnectOne at 1(800) 881-3938, TTY:711. You can file a grievance in person or by mail. If you need help filing a grievance, Citi Global Benefits Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at Citigroup Inc.'s website at <https://citibenefits.com/Forms-and-Documents>.

## For More Information



### Online

Visit Your Benefits Resources(YBR)<sup>™</sup> available through My Total Compensation and Benefits at [www.totalcomponline.com](http://www.totalcomponline.com).



### Phone

Call the Citi Benefits Center via ConnectOne at 1-800-881-3938, from the 'Benefits' menu, select the appropriate option. When prompted, enter your user ID and PIN. If you don't have a ConnectOne PIN, follow the prompts to designate a PIN. Once you designate a PIN, you can use ConnectOne immediately.

Representatives are available from 8 a.m. to 8 p.m. Eastern time on weekdays, excluding holidays.

For expatriate staff employees and from outside the United States, Puerto Rico and Canada, if unable to connect through ConnectOne, call 1-469-220-9600. Representatives are available from 10 a.m. to 4 p.m. ET on weekdays.

For text telephone services, call the Telecommunications Relay Services at 711 (employees located in Puerto Rico should call 1-866-280-2050), then call 1-800-881-3938 and follow the instructions to enter ConnectOne above.