MSK Direct

World-Class Cancer Care for You and Your Family

Cancer can affect anyone, but exceptional care and expertise aren't far away.

As a Citi employee, you and your family have MSK Direct. It's a benefit that gives you dedicated access to Memorial Sloan Kettering Cancer Center (MSK), one of the nation's top two cancer hospitals. We'll help you get the best cancer care and support across prevention, diagnosis, and treatment.

You deserve access to the best cancer care:

- An accurate, comprehensive diagnosis from our experienced pathologists
- Treatment tailored to you, from a team of experts from different specialties
- Access to cutting-edge therapies, including the latest clinical trials

Throughout your journey, your dedicated MSK Direct Care Advisor will help you:

- Schedule an initial appointment as soon as possible, often within two days
- Gather all the necessary medical records
- Meet you at your first visit to provide support, logistical assistance, and introductions to your care team
- Navigate a cancer diagnosis and care at MSK, throughout your treatment

MSK Direct isn't only for cancer treatment.

We also provide resources on cancer screening and prevention, and informational webinars to help you reduce your risk and support your well-being, every day.

MSK has 23 locations across Manhattan, Westchester County, Long Island, and New Jersey.

An MSK Direct Care Advisor can help if you or a family member:

- Has been diagnosed with cancer
- Has been told by a doctor there is a clinical suspicion of cancer
- Would like to discuss treatment options

To get started, call the dedicated Citi phone line at 833-825-4558.

- No need to enroll
- Clinical care is billed through your insurance
- Patients are responsible only for the standard copays and deductibles for medical services received from MSK
- MSK Direct is open to all Citi employees and their family members (pending insurance verification)
- MSK is an in-network provider for all non-Medicare city health plans except Metroplus Gold, and for original Medicare with the GHI/BC SeniorCare Medicare

BEST HOSPITALS
U.S.News
2020–21

Memorial Sloan Kettering
Cancer Center