

Aetna Teladoc Instructions

1. Visit www.teladoc.com/aetna. Under “Setup your account”, enter your first and last names, date of birth and Aetna Member ID, then click submit.”
2. Complete the remaining fields and click “Complete Registration” to create account. To add a dependent, click “Visit Homepage” and select “My Family.” Any dependent age of 18 or over will need to set up their own Teladoc account.

Download the Teladoc mobile app through the App Store or Google Play. You can also call [800-835-2362](tel:800-835-2362).

Anthem LiveHealth Online Instructions

Please contact your Citi Health Concierge at Anthem at [1-855-593-8123](tel:1-855-593-8123) for a coupon code for your free LiveHealth Online visit. Then download the LiveHealth Online app to your mobile device or go to livehealthonline.com on your computer to enroll by clicking **Sign Up**. When registering, please include the identification number, including prefix, from your Anthem ID card.